



TWINPALMS MEMBERSHIP PRIVILEGES



THE PLATINUM CARD

(for Phuket residents only)

MEMBERSHIP FEE

THB 35,000 per year.

Pay additional THB 25,000 per year and have access to the Twinpalms Hotels & Resorts fitness club & wellness activities.

BENEFITS

The Twinpalms Hotels & Resorts Platinum Card offers you following accommodation, leisure, spa and dining benefits:

Accommodation

When staying at Twinpalms Hotels & Resorts enjoy a 50% reduction on published rates, subject to availability.

When making your reservation please state your membership number and present your valid card upon check in. The reduced rate is applicable only for the room used by the member (excluding 20 December-10 January).

Palm Spa

The following reductions are provided to you while enjoying our Palm Spa facilities:

- 50% discount on massage and treatments except Salon (manicure, pedicure and waxing), add-on treatments (bath, steam), healing treatments and courses
- 30% discount on Spa Packages and Full Day Programs

Dining

When dining at Twinpalms Phuket Resort restaurants which include Oriental Spoon and Pool Bar, your Twinpalms Hotels & Resorts Privilege Membership card entitles you to a discount proportional to the number of persons dining at the table. A valid membership card must be presented when settling the bill in order to enjoy the dining discount. A diner is defined as a person(s) sitting together at a table and/or dining together, only one membership card is accepted per table.

A beverage discount of 15% is applicable on all beverages. The basic dining discount is as follows:

- 1 diner - 15% discount off food bill
- 2 diners - 50% discount off food bill
- 3 diners - 33% discount off food bill
- 4 diners - 25% discount off food bill
- 5 diners - 20% discount off food bill
- 6 diners and above - 15% discount off food bill

Following discounts apply for our other associated brands: 15 % discount on food & beverages when dining at Wagyu Steakhouse, Kalido, Catch Beach Club, The Lazy Coconut and Shimmer Beachfront Restaurant.

VOUCHERS

As a Twinpalms Hotels & Resorts Platinum Card Holder, you receive vouchers for a value of over THB 40,000 as follows:

Accommodation

- Three Overnight Vouchers for a superb Palm Deluxe Room at Twinpalms Phuket or Azure Suite at Twinpalms MontAzure with Breakfast Buffet for two and full use of all the hotel facilities (excluding 20 December – 10 January). Each voucher has double value between May to October for the stay at Twinpalms Phuket

Palm Spa

- Spoil yourself and your partner at Palm Spa with treatment worth Baht 10,000.

Restaurants

- Celebrate your membership with friends with a bottle of Taittinger Champagne Brut
- Treat your family to a Sunday Brunch at Oriental Spoon or Saturday Brunch at Shimmer Beachfront Restaurant for four persons
- Enjoy a Seafood Platter for four to six persons and a bottle of Chablis at Palm Seaside



THE WELLNESS CARD

(for Phuket residents only)

MEMBERSHIP FEE

Yearly	THB 35,000
Monthly	THB 4,000
Weekly	THB 1,500
Daily	THB 500

MEMBERSHIP BENEFITS *(available only for "Yearly Membership")*

- Private locker
- Private bath towels (2) and face towels (2)
- 50 % discount for accommodation at Twinpalms Phuket and Twinpalms MontAzure (excluding 20 December – 10 January)
- 50 % discount for fitness activities
- 30% discount for spa treatments at Palm Spa, Twinpalms Phuket
- 15% discount for food & beverage

TERMS & CONDITIONS

- The membership card is transferable but valid only per person per time
- Partner and/or friends are at extra charge (see listed fees above)
- Food & beverage discount is valid for one table only
- Membership card must be presented prior to usage of facilities or requesting the bill
- The re-issue of a lost card is subject to a fee of THB 1,000
- The terms & conditions are subject to change without prior notice



TERMS & CONDITIONS

The use of your card constitutes acceptance of the terms and conditions listed below. This card is the property of Twinpalms Hotels & Resorts to whom it must be returned upon request or if found.

ACCOMMODATION

- Members are entitled to a special room rate and reservations are essential as accommodation is subject to availability
- Identification as a Privilege Member is necessary when making a reservation; a membership card must be presented upon check-in

DINERS

- Diners are considered over 12 years old, under this age the child enjoys 50% discount

CARD VALIDITY

- Membership Privileges are only extended upon presentation of a valid Twinpalms Hotels & Resorts Privilege Card
- This card is valid until the expiry date indicated on it
- Your card is not only for your personal use and can be transferable

CARD USAGE

- The card benefits are valid in Twinpalms Phuket, Twinpalms MontAzure and Palm Spa
- The card may be used in conjunction with other discounts or vouchers

LOST CARD & VOUCHERS

- Loss of your membership card and voucher must be reported immediately
- A fee of Bt 1,000 will be incurred for the replacement of the lost/stolen card

CANCELLATION

- Cancellation will be honored, if the card has not been utilized, within 5 days from the receipt of the membership card
- The complete package must be returned and a cancellation fee of THB 1,000 will be levied
- No refund will be entertained after 5 days of joining the Privileges programme at Twinpalms Hotels & Resorts

PERMISSION

- As a Privilege Member, consent is given to Twinpalms Hotels & Resorts to update and retain information provided by the member on a confidential database
- As a Privileges Guest, you have agreed that Twinpalms Hotels & Resorts may, from time to time, send you information regarding your membership and special announcements

PROGRAM CHANGES

- Twinpalms Hotels & Resorts reserves the right to change, modify and/or amend the membership terms and conditions without prior notice

LIMITATIONS OF LIABILITIES

- Twinpalms Hotels & Resorts will not be responsible for any loss or misuse of member's card

To certify as a Phuket Resident, we require one of following documents for reference of approval:

- Copy of house registration in Phuket (1st page and the applicant page)
- Copy of ID card with the address in Phuket
- Copy of house buying contract
- Copy of house rental with minimum 6 months contract available based on the month of application in Phuket